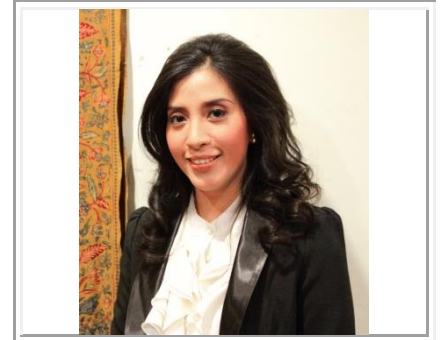


## CURRICULUM VITAE



## PERSONAL INFORMATION

<b>Name</b>	Dr. DINI HANDAYANI, MARS, FISQua
<b>Nicknamed</b>	DINI
<b>Linkedin Profile</b>	<a href="https://www.linkedin.com/in/dr-dini-handayani-mars-fisqua-45765710/">https://www.linkedin.com/in/dr-dini-handayani-mars-fisqua-45765710/</a>

## EDUCATION

Dates	Discipline	Institution	Place
1992 - 1998	Medical Faculty	University of Indonesia	Jakarta, Indonesia
1999 – 2001	Magister of Hospital Administration	University of Indonesia	Depok, Indonesia

## COURSE / TRAINING PROGRAM (CERTIFICATIONS)

Dates	Course / Training	Institution	Place
2011	Post Graduate Certified Business Program in Marketing	Prasetya Mulya Business School	Indonesia
2012	Post Graduate Certified Business Program in Human Resources	Prasetya Mulya Business School	Indonesia
April 2011	JCI Singapore Practicum ( 4 <sup>th</sup> Ed )	JCI ( Joint Commission International )	Singapore
Sept 2011	JCI Seoul Practicum ( 4 <sup>th</sup> Ed )	JCI	Seoul - South Korea
May 2014	JCI Singapore Practicum ( 5 <sup>th</sup> Ed )	JCI	Singapore
March 2017	JCI Accreditation Updates ( 6 <sup>th</sup> Ed )	JCI	Shanghai
March 2018	Training for SNARS Accreditation instrument	KARS ( Indonesian Hospital Accreditation Committee )	Jakarta
May 2018	Training for Management Surveyor	KARS	Jakarta
July 2018	Apprentice Survey for Management Surveyor	KARS	Bandung

August 2018	Competency for Surveyor	KARS	Jakarta
August 2018 – present	Fellowship ISQua ( International Society For Healthcare Quality )	ISQua	Dublin, Ireland
August 2018	4 <sup>th</sup> Pitselnas KARS	KARS	ICE BSD Tangerang
February 2019	Training for Joint Commission International Surveyor	JCI	Chicago, Illinois, USA
March – June 2019	Apprentice Survey for JCI Administrator Surveyor	JCI	Bangkok, Dubai, Abu Dhabi and Qatar
August 2019	Competency for Hospital Surveyor Team Leader	KARS	Jakarta
Sept 2019	5 <sup>th</sup> Pitselnas KARS	KARS	Jakarta
June 2020	Training for Online & Hybrid Survey	JCI	Online ( Chicago )
June-July 2020	Training and competency test for hospital online & hybrid survey	KARS	Jakarta
January 2021	Training for JCI standard 7 <sup>th</sup> Edition	JCI	Online ( Chicago )
January 2022- present	Fellowship for Palliative Care Medicine	Institute of Palliative Medicine, Kerala, India, WHO collaborating centres	Online ( India )

WORKING EXPERIENCE			
Dates	Position	Institution / Company	Place
2000 – 2003	Primary Health Care Physician	Primary Health Care Institution	Jakarta, Indonesia
2006 – 2008	Patient & Doctor Service Manager	Omni Hospital Pulomas	Jakarta, Indonesia
Jan 2008 – June 2010	Deputy Director of Medical Ancillary	Omni Hospital Pulomas	Jakarta, Indonesia
July 2010 – Jan 2011	Deputy Director of Marketing	Omni Hospital Pulomas	Jakarta, Indonesia
Feb 2011 – October 2016	Corporate Medical Manager	Awal Bros Hospital Group	Indonesia
July 2011 – Dec 2013	Hospital Director	Evasari Women and Children Awal Bros Hospital Group	Indonesia
Aug 2014 - March 2016	Hospital Director	Awal Bros Hospital Bekasi Awal Bros Hospital Group	Indonesia
October 2016 – Feb 2019	Quality Assurance Director	Awal Bros Hospital Group	Indonesia
Feb 2019 – Jan 24 <sup>th</sup> 2020	Chief of Medical	SMU Healthcare a subsidiary of ECMP Singapore and EC Holding Company Hong Kong	Indonesia

Jan 27 <sup>th</sup> 2020 – present	Chief Executive Officer	Medistra Hospital	Jakarta, Indonesia
-------------------------------------	-------------------------	-------------------	--------------------

## NON MEDICAL SKILLS

### COMPUTER :

- Microsoft Word, Excel and Power Point Presentation

### LANGUAGE :

- English ( Active for both written and oral for any purpose )
- Korean ( Active in both written and oral for daily conversation only, not suitable for professional, education and official purpose )
- Japanese ( Passive ) Certified For Japanese Language Proficiency in 2006 From The Japan Foundation
- Chinese ( Passive )

## PROFESSIONAL AFFILIATION AND OTHER ACTIVITY

### PROFESSIONAL AFFILIATION :

- Public Relation Committee of Indonesian Hospital Association ( IHA ) since 2012 – Oct 2018
- Quality Committee of Indonesian Hospital Association ( IHA ) Nov 2018 – present
- Administrator Surveyor for KARS ( Indonesian Hospital Accreditation Committee ) – ISQUA Accredited Organization since May 2018
- Administrator Surveyor for Joint Commission International ( JCI ) – ISQUA Accredited Organization since February 2019
- ISQUA Member and Fellow since August 2018
- ACHE ( American College for Healthcare Executive ) Member since January 2019
- Member of National Patient Safety Committee for Indonesian Ministry of Health since August 2020



### OTHERS :

1. Active as speaker in many Indonesian Workshop and Seminar related to Quality and Patient Safety ( in conjunction with IHQN - Indonesian Hospital Quality Network )
2. Active as speaker in many Indonesian Workshop and Seminar related to Hospital Management ( in conjunction with IHA – Indonesian Hospital Association and CHAMPS – Center of Health Administration and Policy Studies in Faculty of Public Health, University of Indonesia )
3. Active as annual jury for Indonesian Hospital Association ( IHA ) award in Hospital Innovation
4. Panelist for the development of new hospital accreditation standard in Indonesia, along with Indonesian Ministry of Health ( Nov – Dec 2021 )
5. Panelist for curriculum development of hospital accreditation surveyor, along with Indonesian Ministry of Health ( January 2022 – onwards )

6. Moderator for Joint Commission International ( JCI ) event in Indonesia. December 10. 2017. with Mr.

#### AWARD & ACHIEVEMENT

**AWARD** International ) and John Yoon ( JCI Asia Pacific Managing Director )

7. Awarded by the Honorary Diploma Program of Hospital Administration (2005-2009) accredited Hospital in
8. Post-Graduate Guest Lecturer at Hospital Administration Program, Faculty of Public Health, University of Indonesia (2008 – present)
- Awarded by the Honorary Ministry of Health as Hospital Group with the most JCI accredited Hospital in
9. Post-Graduate Thesis Examiner at Hospital Administration Program, Faculty of Public Health, University of Indonesia ( 2009 – present )
10. Ambassador for Habitat For Humanity Indonesia ( December 2019 – present )

**ACHIEVEMENT** 200 Hours Yoga Teacher by International Yoga Alliance, pursuing for 500 Hours certification

- 2 Poster submission accepted for 42<sup>nd</sup> International Hospital Federation ( IHF ) event in Brisbane, October 10-12, 2018 from Awal Bros Hospital Batam
- Best 10 hospital in Indonesia for Medistra Hospital, January 2022  
<https://hospitals.webometrics.info/en/Asia/Indonesia%20>

#### OTHER SEMINAR, WORKSHOP & CONFERENCE

No.	SEMINAR / WORKSHOP / CONFERENCE	YEAR
1	Pathophysiology & Management Gastroesophageal Reflux Disease	2001
2	Challenges in the Use of Antimicrobials in Emerging and Re-emerging Infectious Diseases	2006
3	The 7 <sup>th</sup> Symposium in Holistic Approach of Cardiovascular Disease	
4	Connecting Strategies to Improve Cardiovascular Disease Management	2008
5	Current Updates on Hypertension Management	2008
6	Rheumatology Scientific Meeting 2008	2008
7	Pain Workshop: Recent Advances and New Paradigm in Pain	2008
8	Symposium of Current Gastrointestinal Diagnostic Endoscopy	2008
9	Osteoarthritis Management	2008
10	Public Seminar "Got Problem With Your Knee? Knee Joint Management With Computer Technology"	2008
11	Update on Fungal Infection in Immunocompromised Patient	2008
12	Early Detection and Current Management of Hypertension and Stroke	2008
13	2008 Annual Scientific Meeting Indonesian Pain Society - Jakarta Chapter	2008
14	Training of Medical Audit	2008
15	2nd Recent Advances in Cancer Diagnosis & Therapy Multi-disciplinary approach	2009
16	Roadshow PAPDI 2009	2009
17	3rd Congress Association of Southeast Asian Pain Societies and Neuropathic Pain Special Interest Group	2009
18	Critical Care and Emergency Medicine 2009	2009
19	National Symposium: Congress Of Indonesian Rheumatism Association, First Indonesia - Japan Rheumatology Forum	2009
20	Medical Symposium "Capita Selecta, How-To Session"	2010

21	Roadshow "Medical Skill Upgrade" (MEDSKUP) Workshop Cardiology & Endocrinology	2010
22	International Symposium on Digestive Disease (ISDD) & the 6th International Endoscopy Workshop	2010
23	Marketing Communication Plan	2010
24	SHOPPER MARKETING WORKSHOP Understanding & Influencing Shopper	2010
25	Why Now "Clinical Laboratory Testing before Medical Examination" ?	2012
26	The Role of Medical Committee in the Hospital	2015
27	Hospital Management Asia in Cebu, Philippines	2014
28	International Hospital Federation 39 <sup>th</sup> Congress, Chicago	2015
29	ISQua 35 <sup>th</sup> Conference, Kuala Lumpur	2018
30	42 <sup>nd</sup> International Hospital Federation Congress, Brisbane	2018
31	International Scientific Conference on Anti Microbial Resistance 2018	2018
32	Effective Communication During Hospital Crisis – Speaker – Indonesian Hospital Public Relation Association	2018
33	Workshop For Effective Communication in Hospital According to Indonesian National Accreditation Standard – Speaker	2019
34	2 <sup>nd</sup> Annual Patient Experience & Engagement Summit by BII World UAE : Panellis for Digital Game Changer Panel ; Technology Revolutionises Patient Experience During & Beyond COVID-19	2020
35	Interviewed : CEO-PR – speaker for Indonesian Hospital Public Relation Association	2020
36	Hospital Management Asia 2020 – Panellis for Patient Experience Session - speaker	2020
37	APAC by SingEx : Patient Experience & Innovation Summit – "Staying Connected: Translating Healthcare Consumerism into Patient Empowerment-Pre/During/Post Care Speaker	2021
38	Digital Healthcare APAC ; Learning from consumer brands about developing inclusive patient pathways, including the importance of convenience, value, and personalization – Panellist	2021
39	Hospital Management Asia : Moderator for Transforming Healthcare : benefits from a future looking lab! ( Online ), Sept 15, 2021	2021
40	World Patient Safety Day : Developing Safety Culture in Hospital Setting, Speaker, Harapan Kita Mother & Children Hospital, National Patient Safety Committee, Indonesian Ministry of Health, Septt 17, 2021	2021
41	Patient Safety dan INA Hospital Fair II 2021 : Indonesian Hospital Association, Solution for Health Ecosystem Management, Co-Moderator, October 28, 2021, Online	2021
42	Patient Safety dan INA Hospital Fair II 2021 : Indonesian Hospital Association, Bridging Hospital Quality Indicator and Risk Management Program in Hospital Setting , Speaker, October 29, 2021, Online	2021
43	National Patient Safety Committee, Indonesian Ministry of Health, Dissemination of New Accreditation Standard for Clinic / Ambulatory Care, Nov 2 and Nov 9, The Grand Hyatt Hotel, Jakarta	2021
44	Panelist for new hospital accreditation standard, along with Ministry of Health, Dissemination for new hospital accreditation standard, Dec 29-31, Online	2021
45	Panelist for curricullum and modul for hospital accreditation surveyor, along with Ministry of Health, Training for hospital accreditation surveyor, January 17 – onwards, online and offline	2022

**HOSPITAL ACCREDITATION SURVEY EXPERIENCE****KARS ( Indonesian Hospital Accreditation Committee )**

- From 2018 onwards, had been surveying for local hospital located in Sumatera, Java ( West, Central and East ), Bali, Kupang, Kalimantan and Sulawesi area.

**JCI ( Joint Commission International )**

- From 2019 onwards, had been surveying for international hospital located in Malaysia, China, Thailand, India, Sri Lanka, Dubai, Abu Dhabi, Doha, Saudi Arabia, Italy, Japan and Russian Federation area.